

## **COVID-19 Response and Action Plan**

As the coronavirus situation evolves in Alberta and around the world, we would like to reach out to our customers to share information about how Birch Fumigators is working to keep our customers, our staff and the general population safe and healthy.

First and foremost, Birch Fumigators is following the advice of Public Health Agency of Canada and Alberta Health Services. We continue to monitor the situation and will follow any other advice given by the Government.

We want to ensure that you feel safe during our service appointments. To that end, we have increased our already high hygiene standards and have instituted a new cleaning policy for all pest control equipment used during a service appointment. Technicians will be washing hands before and after each appointment, wearing protective gloves and using masks when dealing with high risk individuals.

We ask that if you have been feeling ill, have symptoms of Covid-19, have been in contact with someone who has or shows symptoms of Covid-19 or who has travelled recently to please reschedule your appointment.

If you wish to pay for a service rendered, consider using an electronic measure. Birch Fumigators can take payments via E-transfer or credit card over the phone. Birch Fumigators takes the safety of our customers and employees very seriously. We hope that by taking these measures, we can continue to provide you with the highest quality of service possible.

If you have questions, feel free to contact our office at 780-482-5544.

Thank you,

The Birch Fumigators Family

